

DATA PRIVACY AND PROTECTION POLICY

This Privacy Policy regulates the processing of data collected by WENEA SERVICES SPAIN, S.L. (hereinafter, Wenea) through the Web Platform when contacting Wenea through the authorized contact form. To correctly realize this purpose, the User must provide at least those marked with an asterisk, since Wenea will not be able to accept and process their request if they do not provide this necessary data.

The User guarantees that the data provided is true, accurate, complete and updated, and is responsible for any direct or indirect damage it may cause as a consequence of the breach of such obligation.

1. Person responsible for processing the User's personal data

Identity: WENEA SERVICES SPAIN, S.L. TAX ID: B-88392279

Postal Address: Calle Acanto 22, Planta 14, 28045 (Madrid).

Email: privacidad@wenea.com

2. Data collected from User for processing

By registering as a user in the web platform, Wena shall have access to the User's following personal data, among others:

- Name and last names
- Telephone
- Email address

3. Purpose of processing the User's personal data

The personal data collected through the Web Platform shall be collected solely for communication with the user as a result of the contact form. The data shall be processed for as long as necessary to achieve that purpose.

Wenea may furthermore process your data for the following purposes:

- User identification and verification of fulfillment of the necessary requirements for the correct use of the web platform.
- Handling of requests, complaints, suggestions or claims.
- Creation of profiles with the purpose of optimizing the Service

- Service platform management.
- Sending advertising and commercial information provided the User gives their express consent thereto when registering in the platform. However, the User may decline this request at any time
- Fulfillment of legal obligations related to the Service.
- In addition, we inform you of the possible processing of user data from social networks through the Wenea corporate profiles for the purposes allowed in each social network, including analytical purposes.

Wenea shall not under any circumstances use the data the User provides it to render services other than those mentioned, or, where applicable, to achieve a purpose other than that which is authorized by the holder of that data.

4. Transfer of User's personal data

Wenea informs you that your data may be communicated to the following entities:

- The competent authority in matters of data protection.
- Other related or affiliate companies of Wenea Services Spain S.L., only if necessary to carry out the possible purposes and/or services described.

The User is informed that their data shall not be transferred to third parties without prior express consent thereto, informing the recipient at all times of the purpose and time of retention of the data.

5. Basis for data processing

The legal basis for the data processing and/or transfers presented above is:

- The execution of the established legal contract or relationship.
- The User's consent in relation to the biometric and location data processing necessary for User identification and subsequent rendering of the Service.
- The fulfillment of legal obligations in relation to the processing and the possible transfer of the data to competent administrations and authorities.

6. Data retention

The data shall be retained as long as the established legal relationship exists, for as many years as necessary to fulfill the legal obligations, and in relation to the rest of the processing purpose, so long as the User does not request its deletion.

7. Confidentiality

Wenea commits to preserve maximum confidentiality and secrecy about the private and personal information it has access to. Wenea implements the technical and organizational measures established in data protection regulations, based on the type of data processed in each case. In the collection and processing personal data, adequate security measures have been adopted to prevent the loss, unauthorized access or manipulation thereof, according to the stipulations in the aforementioned regulations. Should there be any breach of security in the Wenea IT system that may affect the security of the user's data, it shall be immediately informed and the action protocol shall be followed according to current regulations on matters of Data Protection, additionally notifying the competent Authority in matters of data protection.

8. User Rights

In relation to the personal data, and pursuant to the provisions of the General Regulation on Data Protection (EU) 2016/679 of April 27, Users may exercise the following rights:

- Access: The User may request to be informed if their personal data is being used or not. If it is being used, they shall also have the right to know additional information such as what personal data it consists of, what it is being used for or the entities with which it is being shared, among other matters.
- Rectification: The User may request the modification of any of the Personal Data so that it is accurate and updated. To this effect, the User must keep the Personal Data in their account up to date at all times.
- Deletion: The User may request the removal of their Personal Data when it is no longer necessary for the purpose for which it was used.
- Limitation: The user has the right to request the temporary restriction of the use of their Personal Data (i) when they consider that their data is inaccurate, until it is verified or updated, and (ii) when it is not necessary to carry out the aforementioned purposes.
- Portability: The User may request a structured, commonly used file readable by a computer system be delivered directly to them or to another entity, provided it is technically possible, which file contains their personal data, as well as any other information related to the rendering of the service.
- Claim. The User may file a claim with any competent Authority in matters of Data protection as relating to any matter regarding the processing of their personal data.

- Opposition: The User may oppose their data being used for any of the abovementioned purposes at any time.

To exercise the aforementioned rights, the User may write to WENEA SERVICES SPAIN, S.L., User Service, C/ Acanto, 22, planta 14, 28045 - Madrid, indicating "Data Protection - Exercise of Rights" as a reference, confirming the corresponding identification.

9. Changes and/or updates in the Privacy Policy

Wenea reserves the right to modify or amend this Privacy Policy at any time, taking into account current data protection regulations. If there is any change, it will be notified upon opening session in the Service through the Web Page. The User shall have the right to object writing to privacidad@wenea.com according to the aforementioned regulations.